

# HIMMELWERK CARE

## PREVENTION WITH OUR MAINTENANCE-SOLUTION FOR YOUR INDUCTION HEATING EQUIPMENT

	INDIVIDUAL CARE	PLUS CARE	PREMIUM CARE
Preventive maintenance according to Himmelwerk Quality Checklist*	Single	Two-yearly maintenance	yearly maintenance
Price guarantee on Himmelwerk CARE	Single	4 years	4 years
Discount on spare parts and wear parts	–	5%	5%
Travel expenses included	–	✓	✓
Pyrometer certification on site	Optional	✓	✓
Himmelwerk Care certificate for converter documentation	✓	✓	✓
Process-Check	When on site	When on site	When on site
Optional: Warranty extension for new converters	–	To 36 months in total	To 48 months in total

\*More on page 2

Qualified contact persons, top advice, on-site assistance – that's what we promise with our Himmelwerk Care service for induction-heating solutions. This is how you achieve a maximum of availability of your system.

You want to achieve more quality in induction heating? Take the first step with one of our service packages. We support you independently of your current solution provider/turn-key manufacturer.

**Contact our team,  
we will be happy to arrange an appointment with you.**

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✉ [service@himmelwerk.com](mailto:service@himmelwerk.com)

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## PREVENTIVE MAINTENANCE WITH THE HIMMELWERK QUALITY CHECKLIST

In addition to the regular maintenance in accordance with our operating instructions, your equipment should regularly be checked at least every two years, especially if it is used heavily. We will be happy to carry out this preventive maintenance individually customized to your systems. We guarantee price stability for all service hours or daily rates during your Care-duration.

Our maintenance includes but is not limited to:

- ✓ **Insulation testing** and leakage currents
- ✓ **Inspection** of the electrical RF power cables
- ✓ **Checking** the grounding terminals
- ✓ **Visual inspection** of the hose connections
- ✓ **Inspection** of the converter boards and their settings
- ✓ **Functional test** of converter and inductor
- ✓ **Inspection** of cooler connections and cooling water quality
- ✓ **Certification** of pyrometer and temperature controller

During preventive maintenance, our highly qualified technicians inspect all relevant components of your induction heating systems on the basis of a detailed checklist. Minor defects are repaired immediately if possible. We document the complete inspection in detail and provide it to you as a maintenance report.

